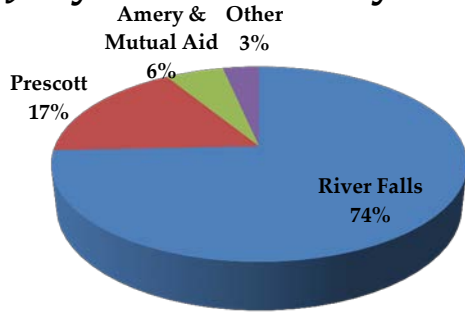


# River Falls Ambulance Dashboard

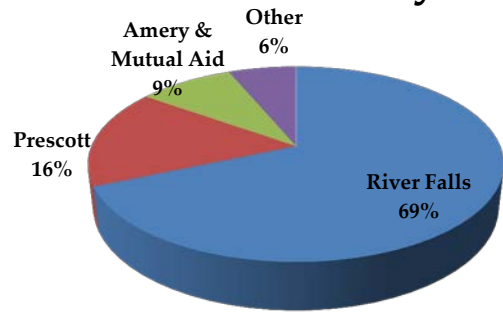
For July 2014

## Calls by Service Area

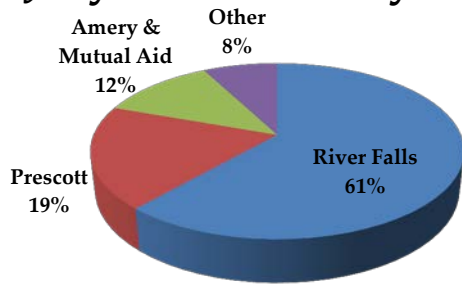
**July 2014 Calls by Area**



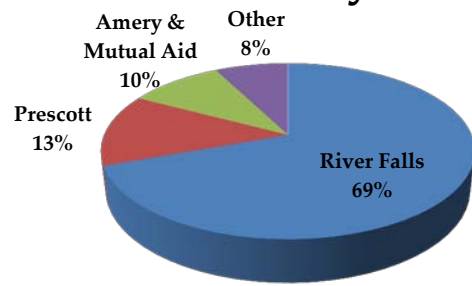
**2014 YTD Calls by Area**



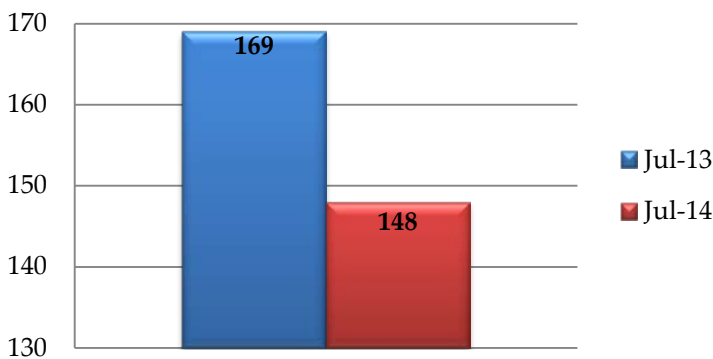
**July 2013 Calls by Area**



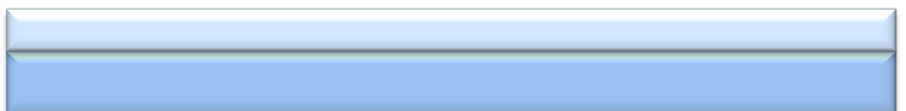
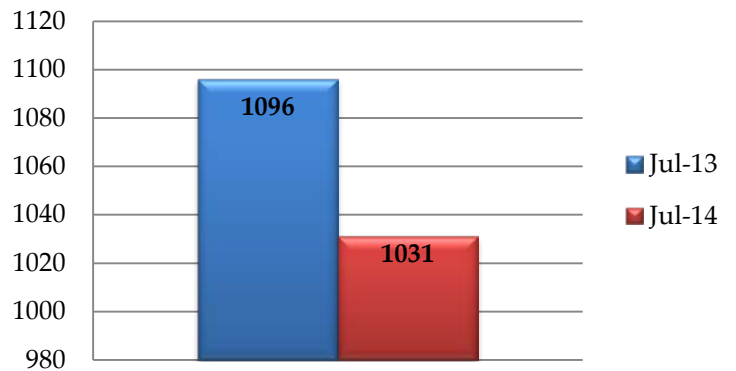
**2013 Calls by Area**



**July 2013 vs. July 2014 Call Volume**



**July 2013 YTD vs. July 2014 YTD Call Volume**



# River Falls Ambulance Dashboard

## Efficiency

### Unit Hour Utilization

The hours equipped ambulance units are spent on calls. The target number reflects optimal utilization time, with under and over-utilization at a deviation of 0.011. The optimal range is between 0.154 and 0.164.

Unit Hour Utilization		
	Score	Target
July-14	0.129	0.159
YTD	0.150	0.159

## Effectiveness

### Response Time Reliability

How quickly the Service responds to its calls. The target number reflects that 80% of 911 calls should be responded to at 10 minutes and 59 seconds or faster.

Type	Percent of Calls	Target	July	YTD
911*	80%	0:10:59	0:07:00	0:07:00
Transfers*	80%	0:10:59	0:06:47	0:07:00
Prescott*	80%	0:17:59	0:16:37	0:18:00
Amery	90%	0:57:59	0:53:00	1:06:07

\*Note: Calls longer than 30 minutes are dropped from data

## Fiscal Management

Three financial benchmarks are used to measure the fiscal management of the Ambulance Service. Please note that by the end of July, 58% of the fiscal year has elapsed.

Fiscal Measure	Actual	Target/Benchmark
YTD Net Position	+ \$53,113	Maintain positive cash flow
Revenue	55.53%	Greater than 58%
Expenses	53.04%	Less than 58%

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